**CURRICULUM VITAE**

**Rathod Ranibai Gokul**

Goregaon west,

Mumbai- 400104.

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**ACADEMIC QUALIFICATION**

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| --- | --- | --- | --- |
| BACHELORS OF SCIENCE | MUMBAI UNIVERSITY  (S.S. & L.S. PATKAR COLLEGE) | B | 2021 |
| H.S.C | MAHARASHTRA STATE BOARD  (S.S. & L.S. PATKAR COLLEGE) | 47.38% | 2018 |
| S.S.C | MAHARASHTRA STATE BOARD  (MAHARASHTRA VIDYALAYA) | 73.20% | 2016 |

**Work Experience**

**● Customer Service Representative At Bookmyshow December 2021 – Present**

**Bookmyshow is an online movie and event’s ticketing brand.**

1. Answer phone calls and customer queries in an efficient manner.

2. Report to supervisor with any problems or suggestions.

3. Assist customers in a timely manner to avoid delay.

**● As freelancer I work at old age home and orphanage**

Assisted patients in old age home to help maintain health, safety, and independence.

Provided emotional and social support to patients.

**Computer Qualification**

●Basic computer knowledge

●Microsoft office

●Microsoft Excel

**Interests**

●Traveling

●Volunteering at ASF and NAF

●Actively participated in the college dance competition for 2 years

●I enjoy playing badminton

**Strength**

● Dedicated and hard working.

●Always ready to take initiatives and learn new things.

● Providing good suggestions and come up with innovative approach.

**Declaration**

I hereby declare that the above mentioned information is correct to the best of my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

**(Rathod Ranibai Gokul)**